



# THE GOLDEN GLOBE TIGERS 2018

**BANGKOK EDITION**



**FOR EXCELLENCE & LEADERSHIP IN QUALITY**

**12th January, 2018**  
The Athenee Hotel, Bangkok

## : AWARD CATEGORIES :

### ORGANIZATIONAL AWARD CATEGORIES:

- Quality Excellence award for Best Operational Process
- Best Innovative & Environment Management Practices
- Quality Excellence award for Safety & Environmental Sustainability
- Quality Excellence award for Best Cement Company
- Quality Excellence award for Best In class Manufacturing - sector Wise
- Quality Excellence award for Best CSR Practice
- Best Quality excellence in Engineering solutions (SME)
- Quality Excellence Award in Product Development
- Quality Excellence award for Teaching & Learning Practices
- Quality Excellence award for safety & Environmental Sustainability
- Quality Excellence award for Planning, Processes and systems
- Quality Excellence award for Most Innovative Company
- Quality Excellence award for Fastest Growing company
- Quality excellence in Best Application/software
- Quality Product of the Year
- Quality Excellence award for Best Chemical Company of the Year
- Quality Excellence award for Best Organic Company
- Quality Excellence award for Best EHS Practices

### INDIVIDUAL AWARD CATEGORIES:

- CEO of the Year
- CIO of the Year
- Women Leadership Award
- Innovative Leadership Award - Multiply segments.
- Service Delivery Leadership Award
- Visionary Leadership Award
- Customer Experience Officer of the year
- Six Sigma Professional of the Year

### SUPPLY CHAIN & LOGISTIC CATEGORIES

- Emerging Warehousing Company of the year
- Supply chain Innovation Award
- Supply chain sustainability award
- Best Logistics Services
- 3PL Transportation Company of the year
- Excellence in Quality in Transportation
- Best 3PL Company of the Year
- Best Express Cargo Service Provider of the Year
- Excellence in Manufacturing Supply Chain
- Supply Chain Packaging Company of the Year
- Supply Chain Solution Provider of the Year

### HEALTHCARE CATEGORIES

- Best Healthcare Service Provider
- Best Patient Care & Service Hospital
- Best Multi-Speciality Hospital
- Best Homeopathy clinic
- Quality Excellence award for Consumer Protection (Patient Safety) In Healthcare sector

### PROJECT AWARD CATEGORIES

- Best Project contributing to Organizational Value, Sustainability & Innovation
- Best BPM Project
- Best exploration project
- Best Process Improvement Project
- Best Mineral Exploration Project

### CUSTOMER SERVICE & LOYALTY CATEGORIES - SECTOR WISE

- Best End-to-End Customer service/solution
- Quality Excellence award for Best customer Service
- Supply chain customer service award
- Excellence Award for Best Retail Company
- Customer Loyalty Program
- Loyalty Team of the Year
- Best Customer centric company of the year
- Quality Excellence Awards For Best In Print
- Best Customer Service Delivery by a Mall
- Best Customer Loyalty Program
- Best customer Experience - Sector
- Bank
- Retail Company
- Airport
- I.T./Technology Company
- Hotel Industry
- Café Restaurant

### SIX SIGMA CATEGORIES

- Lean Six Sigma
- Best Use of Six sigma - Sector Wise
- Best Six Sigma Project - Sector
- Best Innovative Six Sigma Project

### BPO (OUTBOUND / INBOUND) / TELECOM CATEGORIES

- Best Voice Process / Voice Quality
- Best Telecom service Provider
- Best Business Process Team
- Best BPO company of the year

### PROGRAMME AWARD

- Best Business Process Excellence Program

### CRITERIA :

**ORGANIZATIONAL CATEGORY:** Each entry should be accompanied by write-up of not more than 2700 words excluding attachment; Profile of the company & Brochure; Media write-ups & Interviews as annexure.

**INDIVIDUAL CATEGORY:** Each entry should be accompanied by personal profile of nominated person; Achievements; Awards & Accolades received; Media coverage; Articles published; Photographs & any other relevant details.

*(The Jury will evaluate each entry & will decide on winners. The decision of the Jury is final & binding)*

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